

# **BBX Connect Mobile App – Register and Log In**

#### **Download the BBX Connect Mobile App here:**





## **BBX Connect App Registration**

Once you've downloaded the **BBX Connect App**, registration is quick and easy and is a one-time process.

Select **Register** from the initial screen and enter your 16-digit BBX Member ID and the email address you have associated to your BBX account, then tap **Register**.



You'll receive a registration email in the inbox of your BBX-associated email address. Follow the simple instructions to create a new password and you're ready to login to BBX Connect Mobile App.

Remember, for future logins you won't need to register, you can simply choose **Login**.



### **BBX Connect App Login**

To login to BBX Connect simply choose the **Login** option at the initial BBX Connect screen and enter your email address and password.

If this is your first time logging in, use the password you created when you completed the BBX Connect **registration** (see above).

Remember that your BBX Connect App password is separate and not connected to your BBX World website login password (see details below).



## Note: BBX World Password is Not Connected to BBX Connect App Password

The new **BBX Connect App** uses different technology and security protocols to the **BBX World website**, therefore the passwords are controlled differently. As a result, the passwords are unique and not connected.

You can set the same password for both App and Website, however if you change or reset one password it does not change the other login password.

Alignment of the BBX Connect App and BBX World website is underway – in the coming months the passwords will be synchronised. Watch this space!