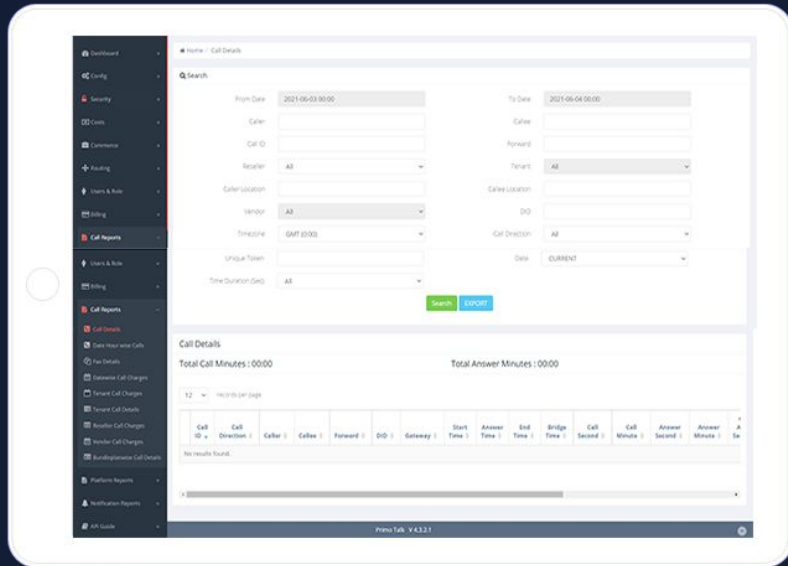


A Phone System Design for You



We've designed a business phone system which will work the way you want it.

Easily guide calls to the relevant people or departments, add your own voice intro, keep track of call stats and seamlessly switch to remote working.

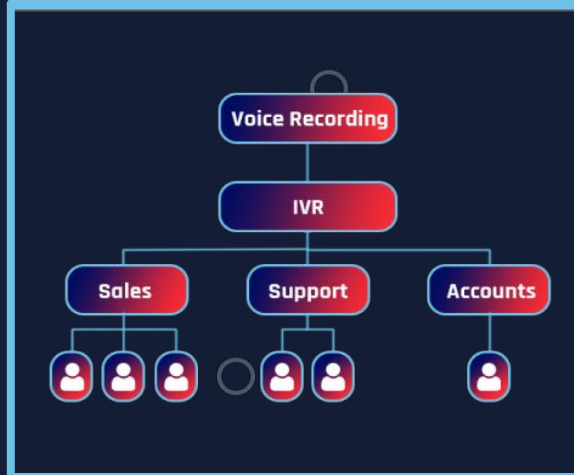
How does it work?



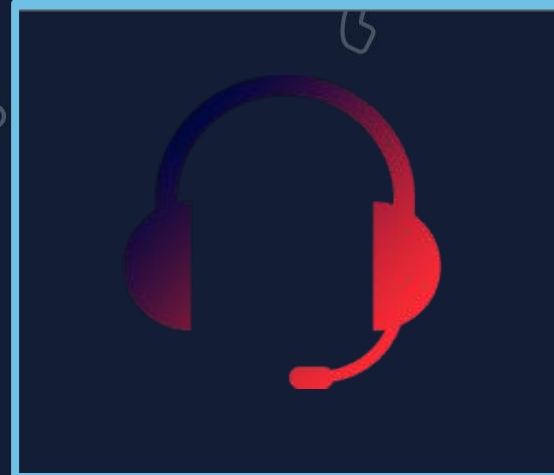
1. Choose a Number



2. Plan Your Call Flow



3. Configuration



Key Features

1
2
3

IVR's

Route calls to the right destination by implementing IVR's. Press 1 for Sales, Press 2 for Support.



Ring Groups

Group together extensions such as sales teams or support engineers. Helping you call multiple users at once.



Call Forwarding

Need to nip out the office? Forward calls to your mobile or Set up follow me to try both desktop and mobile.



Remote Working

Based in the Cloud, Primo Talk's PBX allows your team to work remotely whilst still receiving calls as normal.



Conference Facilities

Connect large amounts of people to keep everyone in the loop on meetings or strategic planning.



Real-Time Reporting

Keep track of your organisations calls, see a breakdown of user talk time to keep a track of performance.

More Features



Video Calling

Speak with internal or external contacts via video calls (compatible device required).

- Phone Book
- Custom Speed Dials
- Call Recording



Time Based Routing

Control your calls differently based on the time of day. If your office closes after 5pm, send all calls to voicemail or forward elsewhere.

- Fax
- Paging
- Voicemail

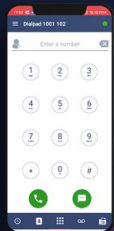


Music on Hold

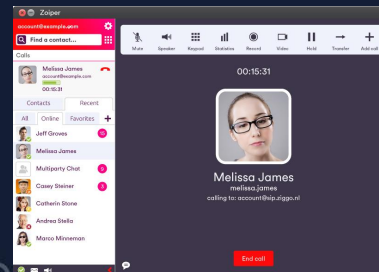
Keep callers engaged by playing on hold music, letting them know they're still connected.

- CDR Reports
- Out of Hours
- Missed Call Notification

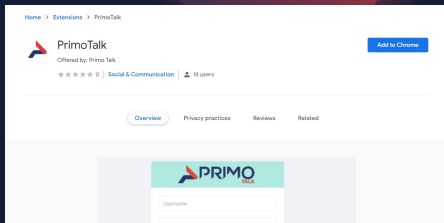
Connect in Multiple Ways



Mobile App



Softphone



Chrome Extension



VoIP Handset

Remote Working

Due to the recent pandemic, many businesses have had to adapt to remote working.

Therefore when looking for a new phone system it's worth considering a system which easily adapts.

As a VoIP based system, your users will only need an internet connection, they can then connect in a variety of ways including a mobile app, softphone, VoIP handset or even set up call forwarding.



Pricing

PAY AS YOU GO

£10 Per Month


- All Features
- 24/7 Support
- Calls: 1p Landline/3p Mobile

ALL INCLUSIVE


£18 Per Month

- All Features
- 24/7 Support
- All Minutes Included

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